



The National Federation of Services for  
Unmarried Parents and their Children

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Mr David Mc Redmond, CEO  
An Post  
General Post Office  
O'Connell Street  
Dublin 1

25 March 2020

Dear Mr Mc Redmond,

I am writing to you about the recent measures introduced by An Post to deal with the Covid19 crisis. While I acknowledge the work being done by An Post to maintain key public services, I am concerned by your recommendations to customers regarding the presence of children in post offices.

Treoir is the National Federation for groups and NGO's that work with unmarried parents and their children. Parenting can be stressful even in normal circumstances and the current crisis has exacerbated things particularly for lone parents, who often have access to limited supports.

I appreciate An Post has a duty of care to its staff and customers and understand the current crisis requires us to change practices we previously took for granted. However, your recommendation that people not bring children into Post Offices will particularly impact lone parents.

I am aware that together with Department of Employment and Social Affairs you have introduced the temporary agent provision. However, I would ask you in this instance to make an exception for lone parents so that when they are collecting their One Parent Family payment they can continue to bring their children with them into post offices. This small but important step means they have one less thing to worry about during this very stressful time.

Thank you for your assistance with this issue. If you want to discuss it further or require clarification please contact me on 087 971 4890 or at [Damien.peelo@treoir.ie](mailto:Damien.peelo@treoir.ie).

Yours sincerely  
Damien Peelo, CEO

## Informing unmarried parents and those involved with them

Registered company number: 82321 CHY number: 8877 CRN: 20022211

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